1. GENERAL OBLIGATIONS

The license holder shall:

1. Comply with the Organic Law N° 04/2005 of 08/04/2005 determining the modalities of protection, conservation and promotion of environment in Rwanda;
2. Comply with the Law N° 85/2013 of 11/9/2013 regulating Petroleum and Petroleum Products Trade in Rwanda and any other subsidiary legislation regulations issued there under;
3. Comply with the regulation No. 010/ENERGY/RURA/2025 of 12 August 2025 governing petrol service stations in Rwanda;
4. Abide by the adopted Rwandan Standards relating to downstream petroleum industry;
5. Exhibit such license at all times in his or her usual place of business as evidence that he/she is authorized to carry out the intended retail activity;
6. Comply with all monitoring, reporting requirements and enforcement actions imposed by RURA;
7. Not transfer the license to a third party unless such transfer is approved by RURA.

II. SPECIFIC OBLIGATION

1. To ensure that fuel storage tanks are calibrated every five (5) years by the competent authority or certified company with certificate attached thereto;
2. To ensure that dispensers, safety and security equipment, are tested every six (6) months by the competent authority with certificate attached thereto;
3. To protect seals on the measuring devices;
4. To train personnel on safety, dispensing operations, and spill management plan in place;
5. To implement environmental management plan and EIA certificate conditional on approval;
6. To conduct regular leak detection;
7. To conduct cleaning of the tanks and their accessories on 1-Year basis;
8. To retail petroleum products compliant with the approved standard;
9. To submit a monthly sale, technical and financial reports in a manner prescribed by the Rwanda Utilities Regulatory Authority;
10. To always maintain a stock of at least 15 % of the petrol service station storage capacity for each fuel type;
11. To immediately report to the Regulatory Authority all leaks, spillages or any other incidents;
12. To notify the Rwanda Utilities Regulatory Authority of any anticipated fuel supply disruptions or shortages at least 24 hours prior to their occurrence.
13. To ensure that petrol service station attendants are trained and issued with certificates in accordance with ISO 45001.